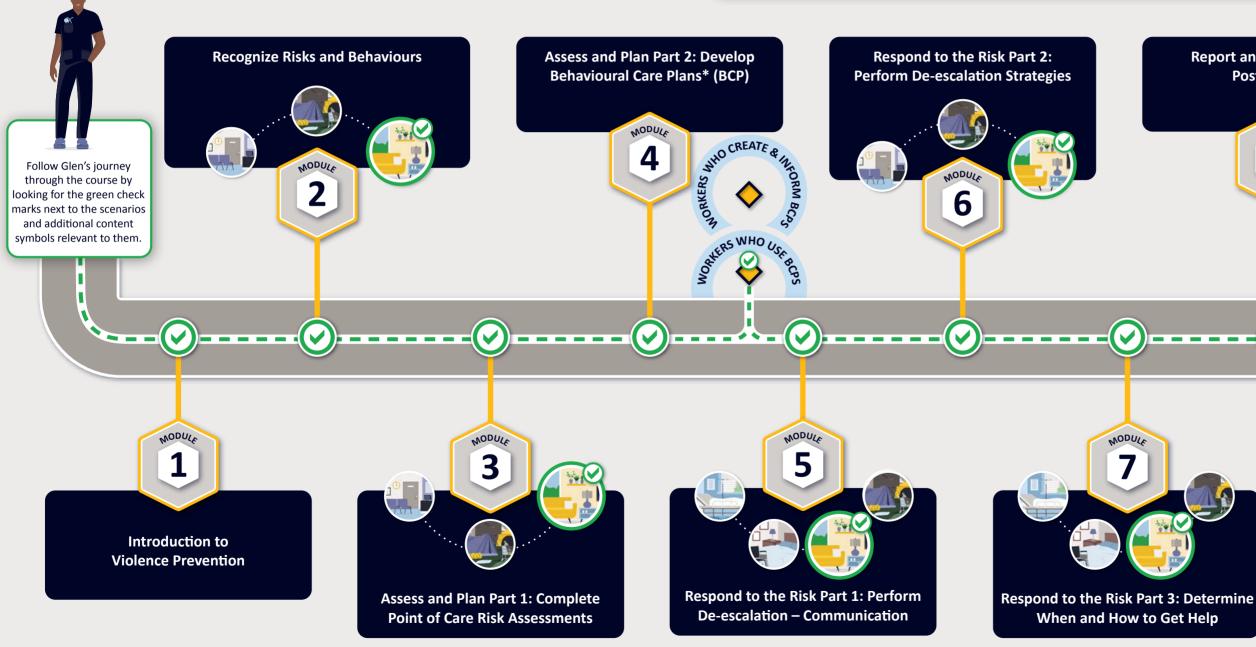
## **Refreshed PVPC eLearning Course Journey** Home Support Worker

Meet Glen (they/them), a Home Support Worker who provides direct care client homes. As Glen makes their way through the course, they have the ability to choose the scenarios that are relevant to their job and workplace. Since Glen uses behavioural care plans, they will receive related information.

SWITCH BC

## SCENARIOS AND ADDITIONAL CONTENT

In the refreshed Provincial Violence Prevention (PVPC), all participants learn the same core skills, while having the opportunity to choose to practice those skills in scenarios that most closely apply to their role and workplace. Some participants also receive additional content. This course is designed for people in all healthcare workplaces, including hospitals and facilities, community and client homes, and long-term care.





## **Report and Communicate** Post-Incident MODULE **PVPC** 8 eLearning Complete . . . . . . . . . . .

## **\*WHAT IS A BEHAVIOURAL** CARE PLAN?

A behavioural care plan helps caregivers provide the best care possible through a better understanding of the person in care. It considers details such as the unique physical, social and emotional needs, abilities, cultural and spiritual preferences of the person in care. Information such as what upsets the person, what helps them calm down, and what to do if the person becomes too upset to calm down, is often included.