

Refreshed PVPC eLearning Course Journey

Food Service Worker

Meet Julie (she/her), a Food Service Worker in a long-term care facility. As Julie makes her way through the course, she has the ability to choose the scenarios that are relevant to her job and workplace.

SCENARIOS AND ADDITIONAL CONTENT

In the refreshed Provincial Violence Prevention (PVPC), all participants learn the same core skills, while having the opportunity to choose to practice those skills in scenarios that most closely apply to their role and workplace. Some participants also receive additional content. This course is designed for people in all healthcare workplaces, including hospitals and facilities, community and client homes, and long-term care.



Facility



Uncontrolled Environment



Client's Home



Long-term Care + Other Sites



Acute Care



Additional Content



Follow Julie's journey through the course by looking for the green check marks next to the scenarios relevant to her.

Recognize Risks and Behaviours

MODULE 2

Assess and Plan Part 2: Develop Behavioural Care Plans* (BCP)

MODULE 4

Respond to the Risk Part 2: Perform De-escalation Strategies

MODULE 6

Report and Communicate Post-Incident

MODULE 8

PVPC eLearning Complete

WORKERS WHO CREATE & INFORM BCPs

WORKERS WHO USE BCPs

WORKERS WHO USE BCPs



MODULE 1

Introduction to Violence Prevention

MODULE 3

Assess and Plan Part 1: Complete Point of Care Risk Assessments

MODULE 5

Respond to the Risk Part 1: Perform De-escalation – Communication

MODULE 7

Respond to the Risk Part 3: Determine When and How to Get Help

***WHAT IS A BEHAVIOURAL CARE PLAN?**

A behavioural care plan helps caregivers provide the best care possible through a better understanding of the person in care. It considers details such as the unique physical, social and emotional needs, abilities, cultural and spiritual preferences of the person in care. Information such as what upsets the person, what helps them calm down, and what to do if the person becomes too upset to calm down, is often included.